We Love Our Customers
www.windsorlocksoil.com

Windsor Locks Oil Co.

556 Elm St, Suite 101 • Windsor Locks, CT 06096

Phone (860) 623-1214

License #0308935-S3 • 0003212-SM3 • HOD #479

PLAN A - $211.64 tax included

This is a complete annual maintenance plan. This plan includes annual tune-up and adjust your oil burner, brush and vacuum boiler or furnace flues and smoke pipes, lubricate burner and circulator motors, check controls and switches and perform an efficiency test. Change nozzle and oil filter cartridge and pump strainer (if equipped).

PLAN B - $371.16 tax included

This plan includes all the services in Plan A & B plus Parts Insurance. Parts insurance covers the repair or replacement of defective parts on your oil burner (as listed below) for one full year from contract date. This contract covers service calls during normal working hours which are 8:00 A.M. to 4:00 P.M. Monday thru Friday. THERE WILL BE A SERVICE CHARGE FOR SERVICE PERFORMED AFTER NORMAL WORKING HOURS. Weekends and on Holidays. Service calls are only for the repair and replacement of the parts listed below. We will cover:

BlastTube - Blower Motor - 1/3Hp Burner Couplings- Burner Motor - Burner V-Belt - Cad Cell Relay - Cad Cell Eye
Circulator Coupling - Electrodes - Fan Limit Control - Fuel Oil Pump - Ignition Transformer - Nozzle - Nozzle Line
Oil Filter Cartridge - Oil Filter Complete - Pressuretol Standard - Pump Strainer
Switching Relay (single) - Thermal Switch - Thermostat (single) Transformer

PLAN C - $477.51 tax included

This plan includes complete piece of mind services for our customers. This plan includes all the services listed in Plan A & B Parts Insurance plus all additional parts listed below. Parts Insurance covers the repair or replacement of defective parts on your oil burner (as listed below) for one full year from contract date. Any parts necessary during a service call not listed here will be billable but No labor will be charged under the Plan C contract. **This contract also covers service calls 24 hours a day, 7 days a week, 365 days a year. Does not cover oil fired hot water heaters.**

Blower V-Belts - Burner Fan - Burner Flange Gaskets - Burner Switch - Cad Cell Leads - Draft Regulator - Firo matic Oil Valve
Flared Fittings - Gauge Glass - Gauge Glass Washer - L7224U Triple Aquastat - Nozzle Adapter - Retention Head - Smoke Pipe
Taco/Honeywell Zone - 3/8 Oil Line Exposed - V-Belt Pulley - Valve Motors - Zone Valve-Power Head

Plan H – $210.57 tax included - Oil Fired Hot Water Heater

This plan includes all services of Plan A. Parts insurance covers the repair or replacement of defective parts on your oil burner (as listed below) for one full year from contract date. This contract covers service calls during normal working hours which are 8:00 A.M. to 4:00 P.M. Monday thru Friday. THERE WILL BE A SERVICE CHARGE FOR SERVICES PERFORMED AFTER NORMAL WORKING HOURS, weekends, and on Holidays. Service calls are only for the repair and replacement of the parts listed below. The Hot Water Tank is not warrantied. Anode Rods are not covered. No Service Contracts for Indirect Water Heaters. We will cover the following:

Aquastat - Burner Motor - Filter - Fuel Pump - Nozzle - Primary Control - Pump Strainer - Transformer

These plans do not cover oil tank piping or heating system piping, power venters, ductwork, steam radiator vents, main line steam vents, obsolete or water side parts.

In order to have Plan B or Plan C you must be on AUTOMATIC DELIVERY.
A minimum purchase of 500 gallons per year is required.

Oil Fired Hot Water Heater Cleaning $147.83 tax included Garber Filters $26.05/additional

A/C TUNE UP $147.83 TAX INCLUDED. Additional Parts Not Included.

Oil Tank Protection Total Cost Only $85.02 tax included or $79.70 with Plan B OR C.

Our Oil Tank Protection Program Provides coverage in the event you have a leak with your oil tank.

- Replacement of your 275 or 330 gallon above-ground oil tank with the same size tank.
- Does not include bringing existing piping to current building code.
- Coverage limit to $2,000.00 on replacement cost only.
- Customer MUST have at least 3 deliveries per year.

ALL OIL TANKS MUST BE INSPECTED EVERY YEAR

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Furnace cleanings will be done during our regular working hours Monday through Friday 8:00 A.M. until 4:00 P.M.

PLEASE READ THESE CONDITIONS OF OUR SERVICE PLANS
ALL SERVICE CONTRACTS ARE FROM JUNE 1st TO MAY 31st
TO QUALIFY FOR PLAN B OR PLAN C
YOU MUST BE ON AUTOMATIC DELIVERY AND YOUR SYSTEM
MUST BE INSPECTED PRIOR TO INITIAL CONTRACT

- These service contracts cover a one zone residential heating unit only. If you have more than one zone, **the additional zones must be covered at $21.27 per zone under Plan B & C.**
- We reserve the right to inspect the equipment covered before accepting the service contract for Plan B and Plan C.
- The cleaning charge will revert to an hourly rate, when the heating system has not been maintained annually by Windsor Locks Oil Company.
- General Electric heating equipment, low pressure burners, Blue Flame, Integrated pump/motor assembly, foreign or non-standard equipment and automatic stack dampers are **NOT** covered. Our plans do not cover obsolete equipment. All parts must be available thru normal sources or supply.
- Repairing and replacing the following are **NOT** covered under Plan A, B, and C: water heater, combustion chamber, heat exchanger, oil tank and lines, expansion tank, zone valves, flow check, relief valves, circulating pumps, and bearing assembly. Anything that comes in contact with the water on the WET side of the boiler is **NOT** covered.
- These plans do not cover emergency calls resulting from your burner failure, that is caused by flood, power outage, blown fuses, tripped circuit breakers, burner switch off, no water in the boiler, automatic flue damper failure, or run outs. Oil run outs are ONLY covered, if the customer is on Automatic Delivery Service with Windsor Locks Oil Company and the account balance is current. Property owners are fully responsible for vacant buildings, including oil in the tank.
- Windsor Locks Oil Company reserves the right to cancel any heating plan for any of the following reasons **A)** failure to buy all fuel from Windsor Locks Oil Company. **B)** servicing of equipment by anyone other than authorized Windsor Locks Oil Company personnel. **C)** failure to maintain proper credit standing with Windsor Locks Oil Company. Windsor Locks Oil Company will not assume any responsibility and this agreement will be null and void if any of the above occur.
- Customers account balances must be current No balance over 30 days. Also Budget customer payments must be current.
- These plans can be transferred from the original owner to a new owner at the address shown for the unexpired term of the agreement provided that the fuel is purchased from Windsor Locks Oil Company. These plans can be transferred from the address shown to another property subject to approval by Windsor Locks Oil Company provided you relocate with in our normal delivery area. Contracts are not retroactive if you cancel out your plan.
- We are equipped to provide service promptly, but cannot be liable for any delay or failure to supply service or material, because of conditions beyond our control. In no event shall we be liable for consequential damages or injury.
- This agreement contains the entire agreement of the parties hereto and there are not promises, terms, conditions or obligations other than printed herein.
- These plans are automatically renewed unless, either party informs the other in **WRITING at least 30 days prior, to the anniversary date.**

We will make a reasonable attempt to contact customers for an appointment, however, it is your responsibility to ensure maintenance is scheduled. There will be no carry-overs into the following year or credits for annual service not performed.

SERVICE CONTRACTS ARE NOT VALID AND DO NOT TAKE EFFECT UNTIL THEY ARE PAID IN FULL.

PLEASE CALL OFFICE TO SCHEDULE YOUR FURNACE CLEANING.

POSTCARDS WILL NOT BE SENT OUT.

Rev 04/25